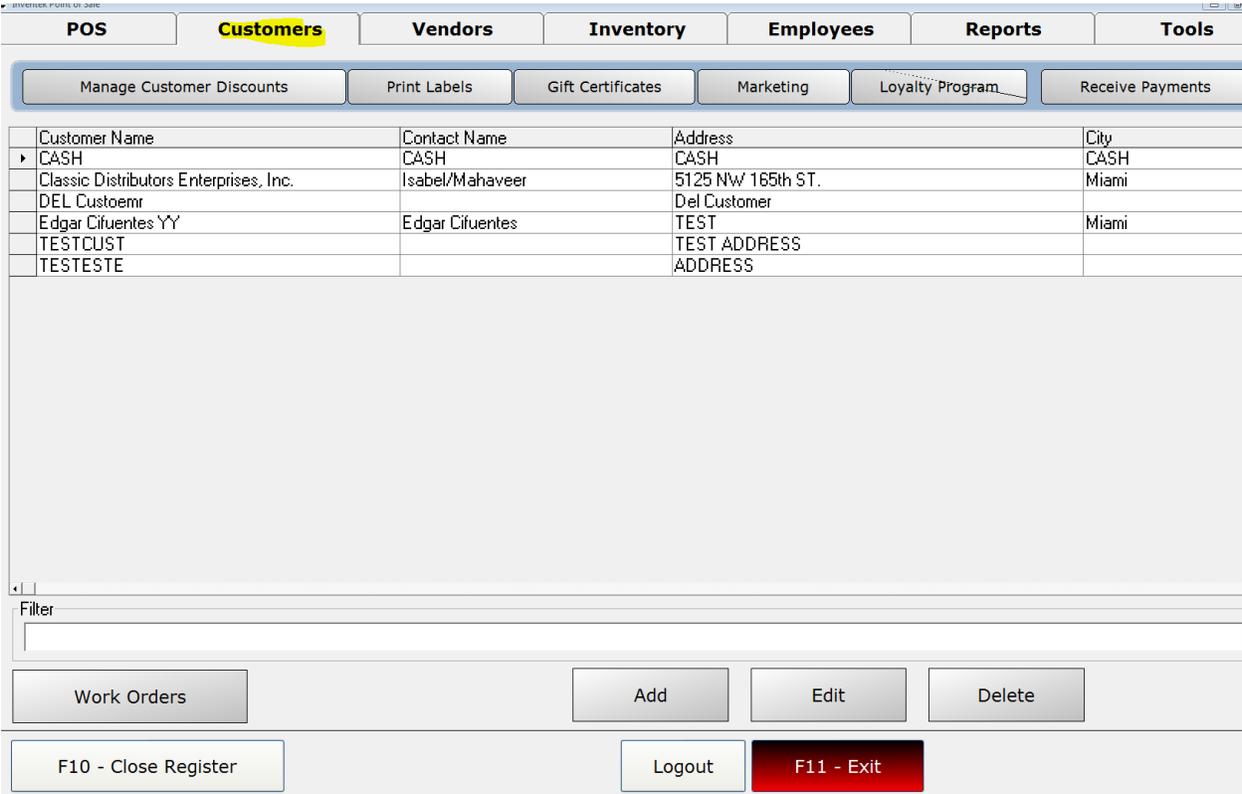


Prompt-Enabled Loyalty Program

The Prompt-enabled loyalty program allows users to create a coupon and apply the coupon to a transaction that meets a set of requirements without the need to scan a coupon. Please see the tutorial titled "Creating a Coupon" for specific instructions on how to create a coupon.

Creating a Loyalty Entry

To create a Loyalty Program, click on the Customers Tab as seen below:



Once on the Customer's Tab, click on the Loyalty Program button as seen below:

Inventek Point of Sale

POS Customers Vendors Inventory Employees Reports Tools

Manage Customer Discounts Print Labels Gift Certificates Marketing Loyalty Program Receive Payments

Customer Name	Contact Name	Address	City
▶ CASH	CASH	CASH	CASH
Classic Distributors Enterprises, Inc.	Isabel/Mahaveer	5125 NW 165th ST.	Miami
DEL Custoemr		Del Customer	
Edgar Cifuentes YY	Edgar Cifuentes	TEST	Miami
TESTCUST		TEST ADDRESS	
TESTESTE		ADDRESS	

Filter

Work Orders Add Edit Delete

F10 - Close Register Logout F11 - Exit

When you click on Loyalty Program, the following form will be displayed:

Loyalty Program

Point From	Points To	Coupon Code	Customer

Delete

Automatic Coupon Printing:

Select Coupon: Prompt for Use (Do Not Print)

Select Customer:

Type ALL for all customers

Points To: Points To:

Select the coupon that you would like to apply the loyalty to from the drop down list. Select a Customer from the drop down menu. If this is a loyalty program for all customers, type ALL in the Select Customer field. Next, enter the lower bound of the points. For a prompting loyalty program, the upper bound (Points To on the right) is ignored. Enter 0 for that value. Meaning, Point To (lower bound on the left) is the minimum amount of points that the customer should have to receive the promotion. Check the “Prompt for Use (Do Not Print)” option, and click on ADD.

The sample below will create a Loyalty program for ALL customers with at least 100 points and will use the coupon called “LOYALTY” for the promotion:

Point From	Points To	Coupon Code	Customer
------------	-----------	-------------	----------

Delete

Automatic Coupon Printing:

Select Coupon: LOYALTY Prompt for Use (Do Not Print)

Select Customer: ALL

Type ALL for all customers

Points To: 100 Points To: 0 ADD

CLOSE

Using the Loyalty Program

To use the loyalty program, a customer must be selected. The loyalty program WILL NOT trigger if the default CASH customer is selected or if no selection has been made. In the example below, a customer named TESTCUST will be selected, as seen below:

Inventek Point of Sale

POS Customers Vendors Inventory Employees Reports Tools

User ID: admin Register #: 0 Sales Check #: 12

Customer: TESTCUST ID: 7 Job/PO: Cash And Carry On Account

Product Code: Qty: F5 - Edit F6 - Delete F12 - Change Price

	Product Code	Description	Qty	Price Each	Amount	F
T	731015063321	20PC ASST HAIR CLIPS @	2	\$2.00	\$4.00	
T	731015065172	RAINBOW BODYSCRBBRS 2PC @	4	\$2.00	\$8.00	
T	731015047802	5 PC MANICURE W/ POUCH	3	\$2.00	\$6.00	

Sub Total: \$18.00
Sales Tax: \$1.26
\$19.26

F2 - Tender F3 - Price Check

In stock: 47 Min Qty: 7

F1 - Clear F4 - Scan Cust F7 - Returns F9 - No UPC Lay Away

Load Transaction Save Transaction Ctrl+O - Open Drawer

F10 - Close Register Quick Drop Logout F11 - Exit

7 8 9
4 5 6
1 2 3
0 . ENT
CLEAR

Notice that the total sale for this customer is \$19.26. When F2 – Tender is clicked to proceed with the transaction, the system will display the following prompt IF THE CONDITIONS OF THE LOYALTY PROGRAM MATCH (i.e., in this example, the customer has at least 100 points):

Inventek_POS_Pro

This customer has a rewards discount available. Would you like to apply it now?

Yes No

If No is clicked, the system will proceed as normal AND WILL NOT process the discount. Otherwise, a discount for the promotion that was triggered will be applied, as seen below:

Tender

Pay Type:

- Cash (F5)
- Check (F6)
- Credit Card (F7)
- Debit
- Store Credit (F8)
- Account (F9)
- Gift Certificate (F10)

Tendered Amount:

- Print Gift Receipt
- F1 - No Receipt
- Print Invoice

Sub Total: \$14.40

Taxes: \$1.01

Total Sale: \$15.41

Tendered:

Balance :

Change: \$0.00

7	8	9
4	5	6
1	2	3
0	.	ENT

\$1.00	\$20.00
\$5.00	\$50.00
\$10.00	\$100.00
CLEAR	

F3 - Tender

F4 - Complete

F12 - Cancel

Notes/Terms:

Notice that the NEW total is 15.41. The customer's accumulated points will be reset and the loyalty system will have concluded the current process.